



City Protect for Springfield Residents, Businesses, and Visitors

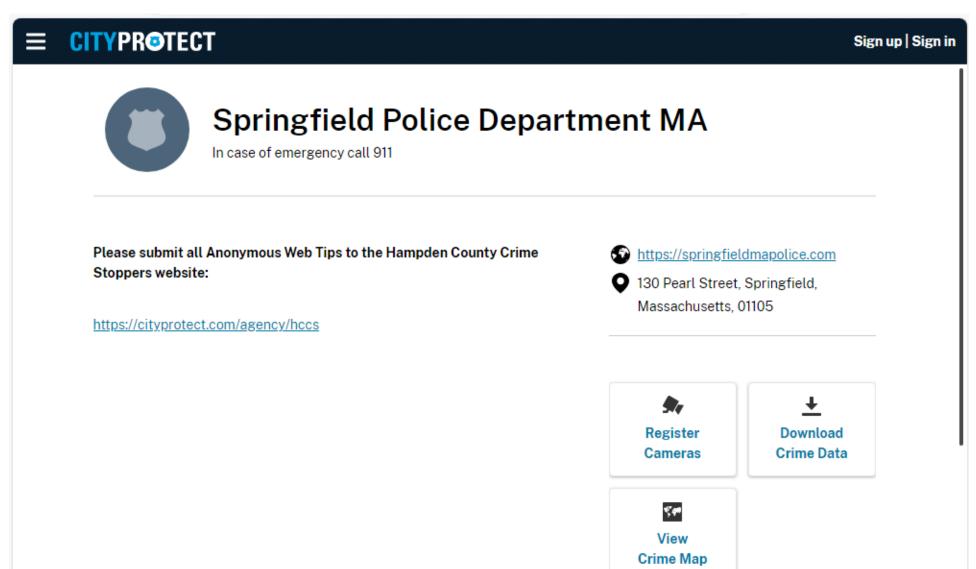
Register a camera, view crime maps, or submit an anonymous web tip

December 14, 2023 Draft

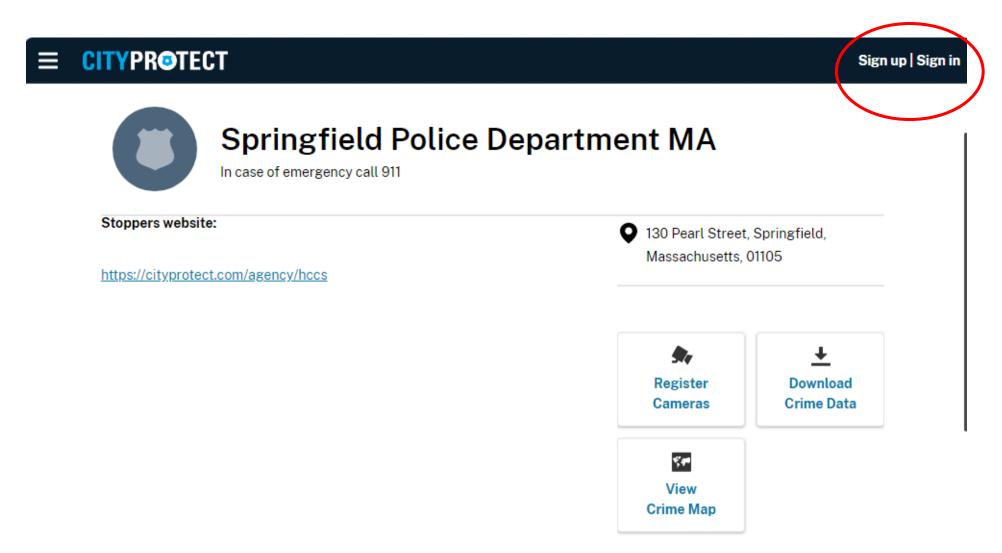
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- 1. Sign up or sign in to register a camera
- 2. Register a camera
- 3. View crime map
- 4. Sign up for incident updates
- 5. Submit an anonymous web tip

CityProtect.com/agency/SpringfieldMa



Section One: You must Sign up or Sign in Before Registering a Camera



Sign Up or Sign In to CityProtect

×	CITYPROTECT	
		Sign in for CityProtect, a direct line to your local police agency
		Email Address
		Password
		Sign in
		Forgot your password?
		Don't have an account?
		Sign up
		Or
		Use your social account
		≡ G G

To Sign Up: Enter your email address; a verification code is then sent to your email address

×	CITYPR©TECT	
		Sign up for CityProtect, a direct line to your local police agency
		Create your account.
		Email
		Send verification code
		New Password
		Confirm New Password
		Create

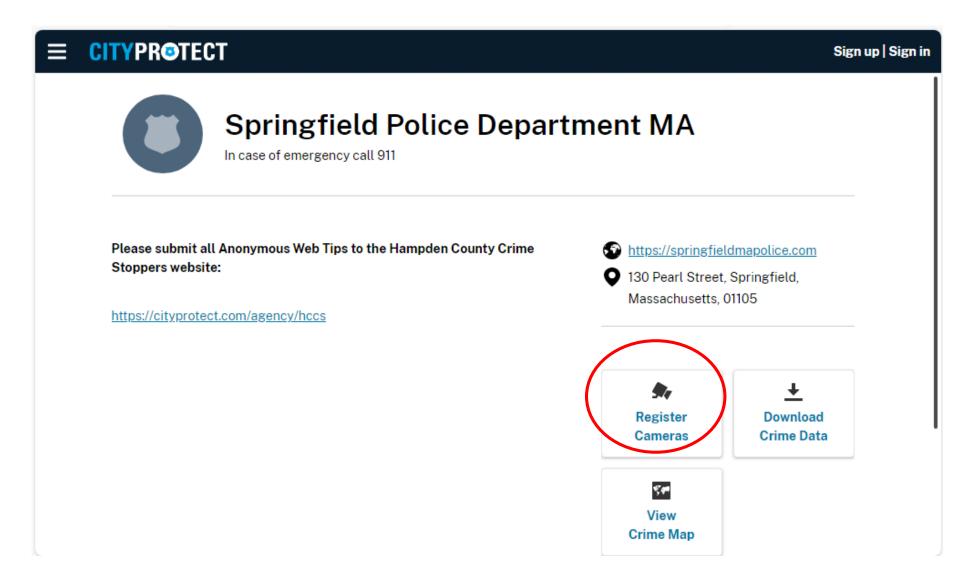
Section Two: Register a Camera

- Registering your home or business security cameras indicates to law enforcement that you are willing to assist in an investigation if something happens in view of your registered cameras.
- Those who have registered a camera will be contacted directly by police only if it is believed that footage may be helpful to an investigation. Registering security cameras does *not* provide police with direct access to the camera or its footage.

Register a Camera

- Sign up or sign in to register your cameras
- Camera registration steps
 - Home or Business
 - Inside or Outside
 - Camera name and description
 - Address
 - Direction
 - Camera Features (optional)
 - Contact information

CityProtect.com/agency/SpringfieldMa Select Register Cameras



Select Register Cameras

× CITYPR©TECT

Camera Registration

Be a Community Safety Partner

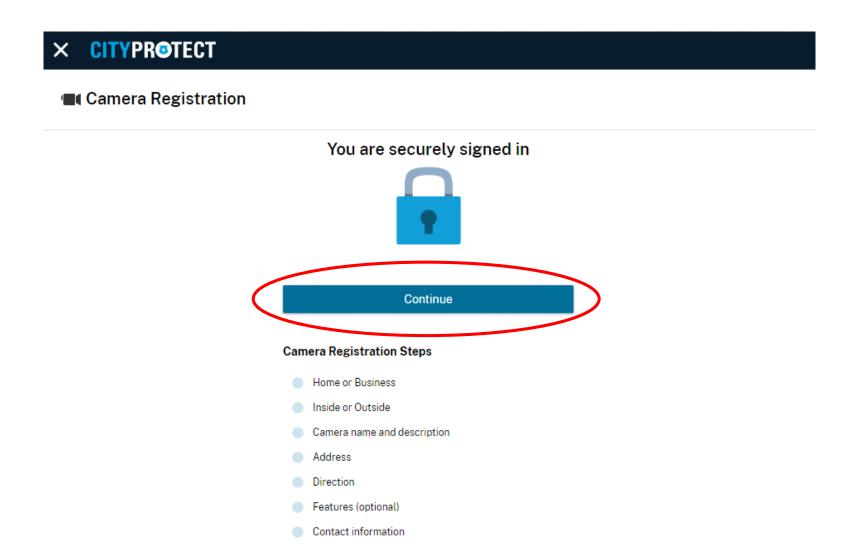
By registering home and business security cameras, you are notifying law enforcement that you are willing to assist in an investigation if something happens within view of your cameras.

Important information

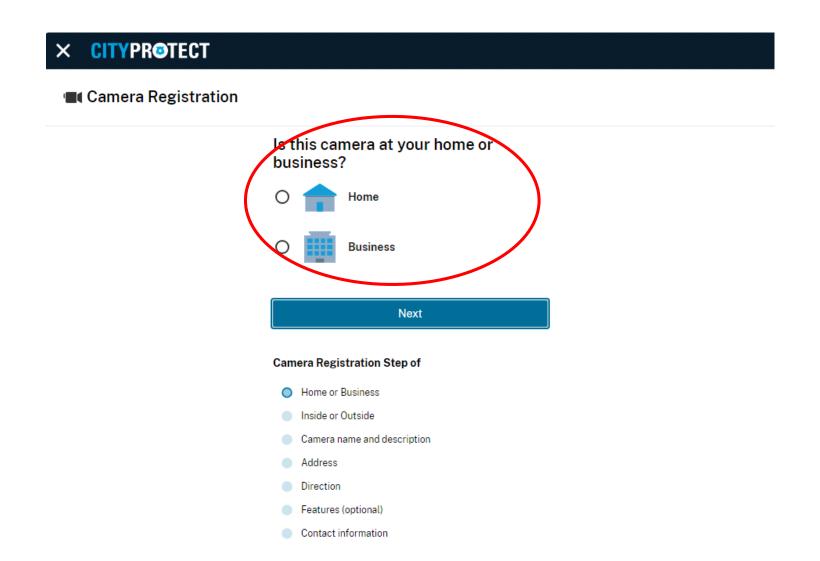
No one can access video without your permission. Camera information and contact details are only available to law enforcement. If a member of law enforcement believes video from your camera can assist in an investigation, they will contact you directly.

Register Cameras

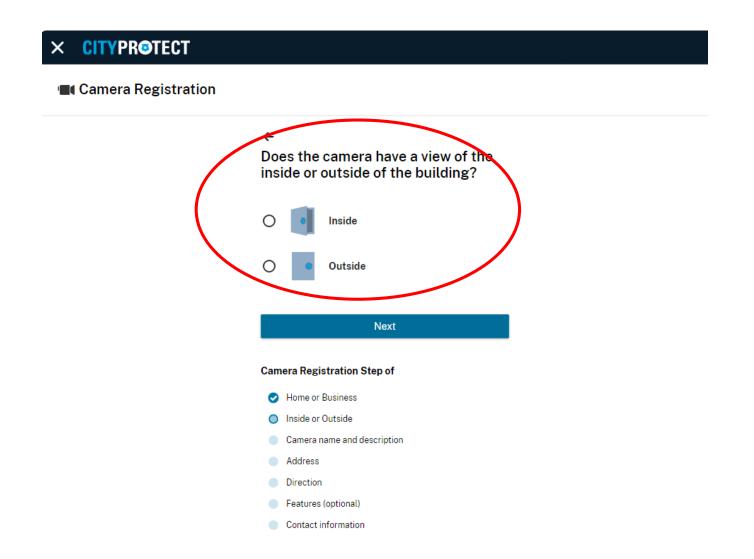
Camera Registration



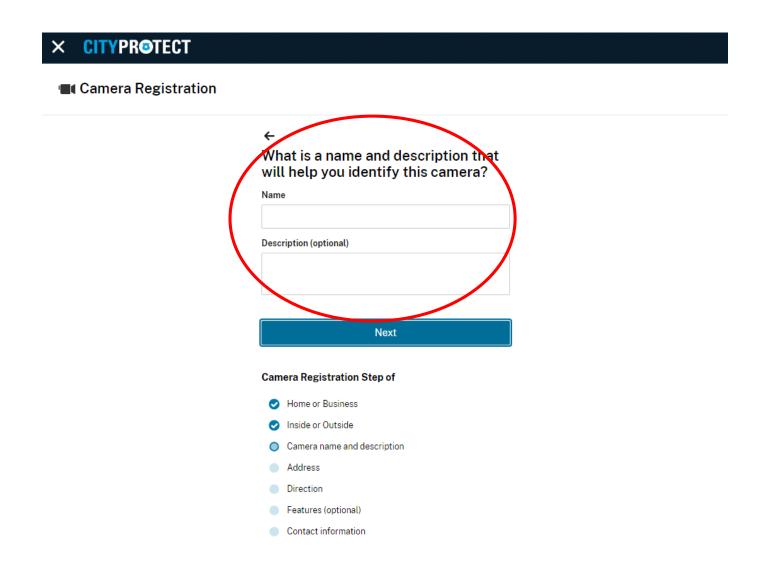
Camera Registration: Is the Camera at Home or at a Business



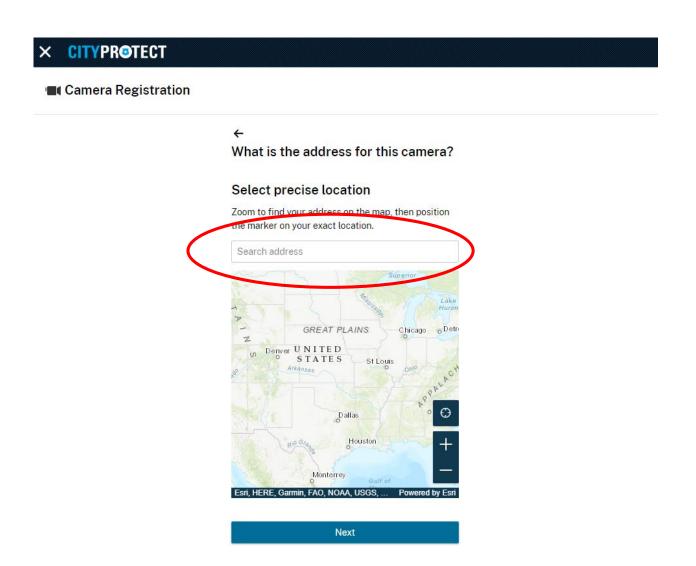
Camera Registration: Is the Camera View of the Inside or Outside of the Building?



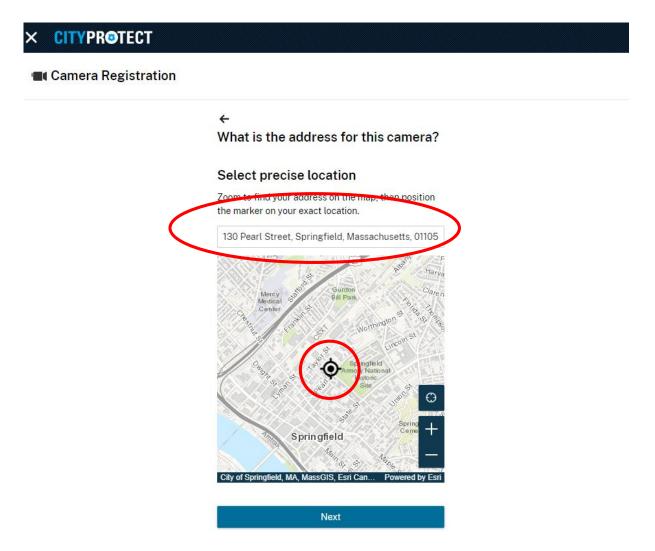
Camera Registration: Enter a Name and Description for the Camera



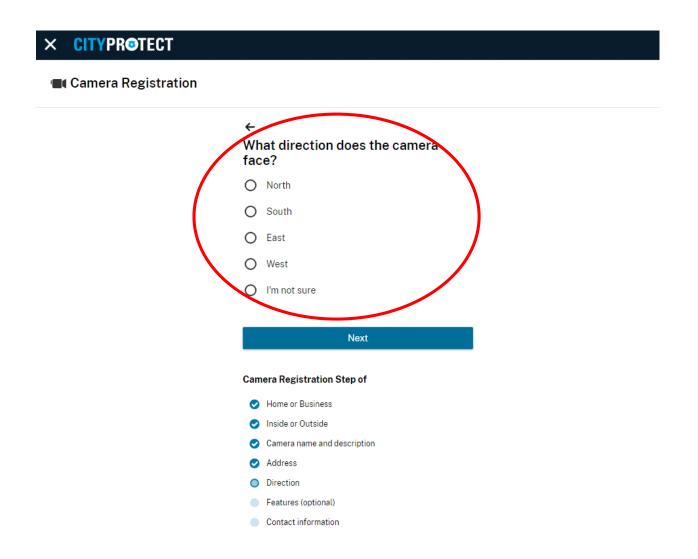
Camera Registration: Enter the Complete Address for the Camera (with City & State)



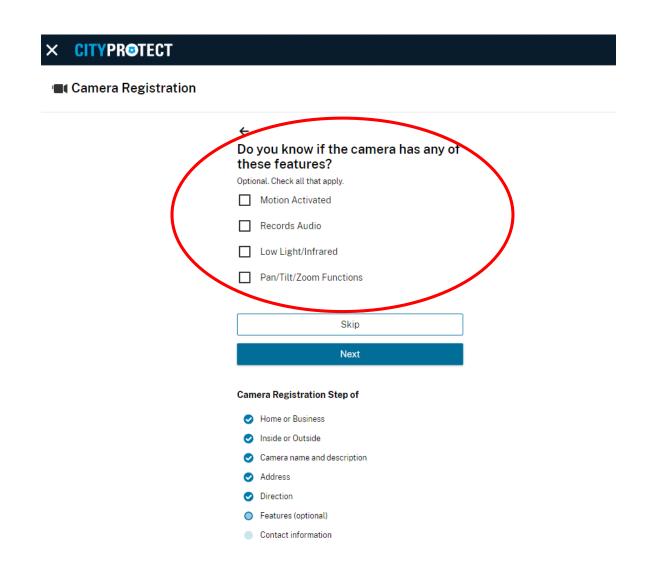
Camera Registration: Zoom to find your Address on the Map, then Position the Marker to the Exact Location of the Camera



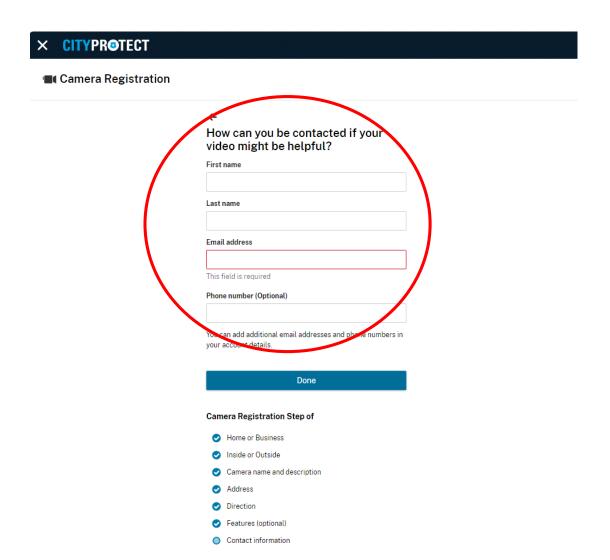
Camera Registration: Select the Direction of the Camera



Camera Registration: Optional Step - Select any Camera Features



Camera Registration: Enter your Contact Information



Camera Registration: Acknowledgement (Shown here in two columns)

Thank you for registering this camera

Your camera details will only be shared with law enforcement. If a member of law enforcement believes video from your camera can assist in an investigation, you will be contacted directly by them.

Home or Business

Home

Inside or Outside

Outside

Camera Name

Test camera two

Description

Test camera two

Location

130 Pearl Street, Springfield, MA, 01105, USA

Direction

South

Contact Name

Brian Smith

Contact Email

BrianSmith@gmail.com

Contact phone number

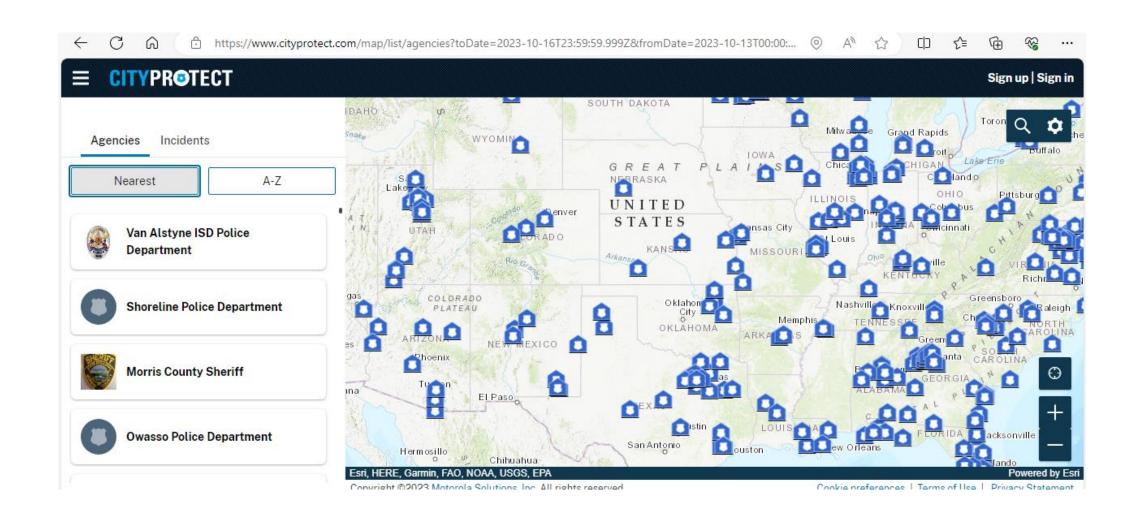
N/A

Edit this camera

View your account

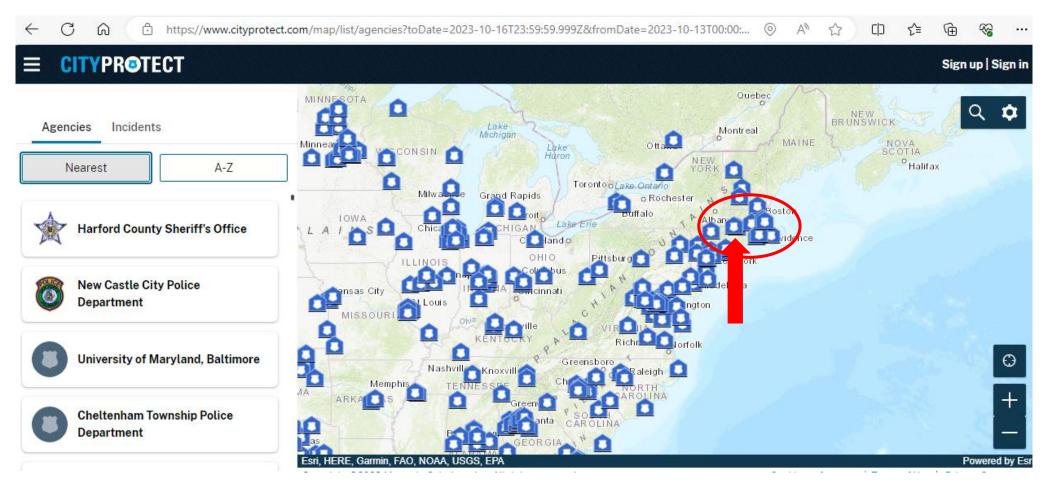
Set up another camera

Section Three: View Crime Map

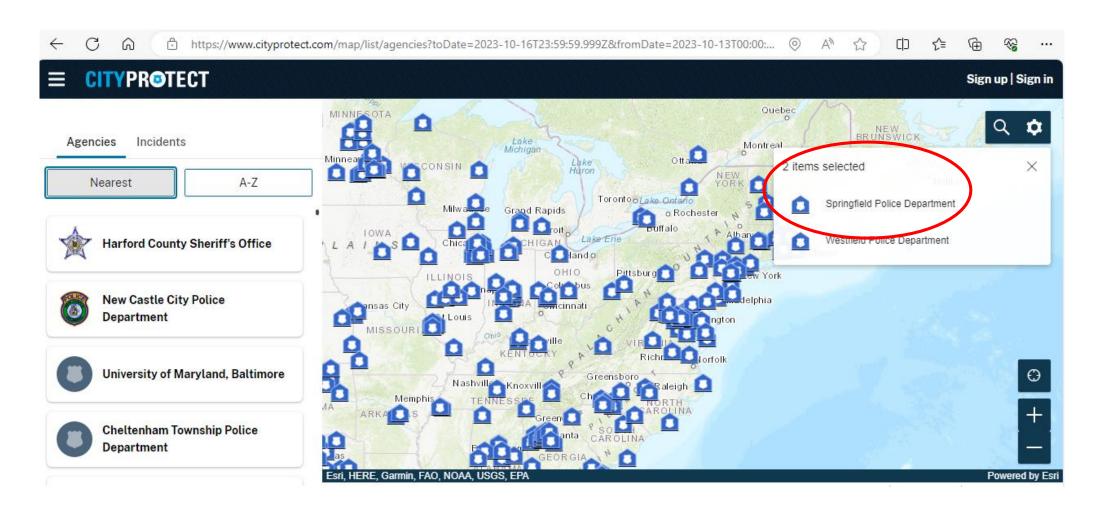


View Crime Map:

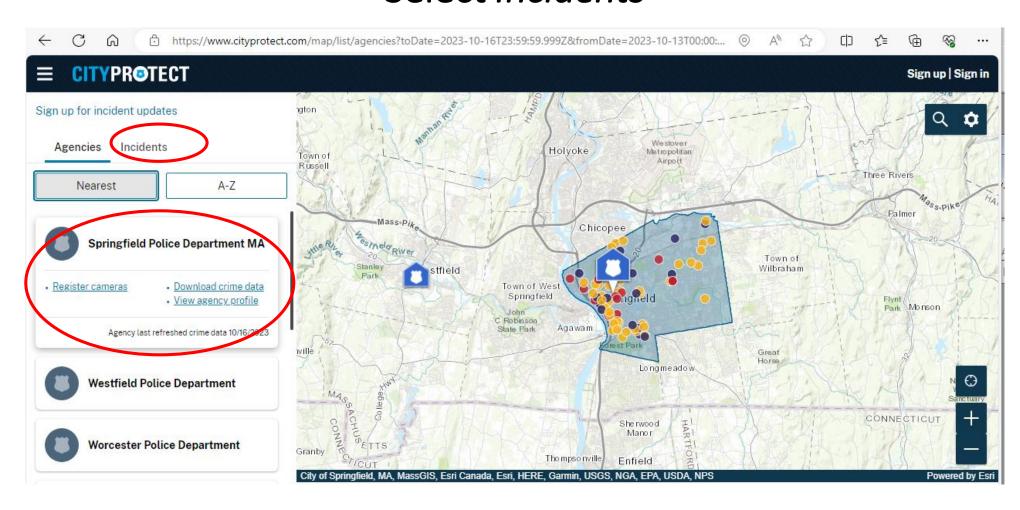
Scroll Eastward, and Select the Agency Icon Closest to Springfield (between Albany and Boston)



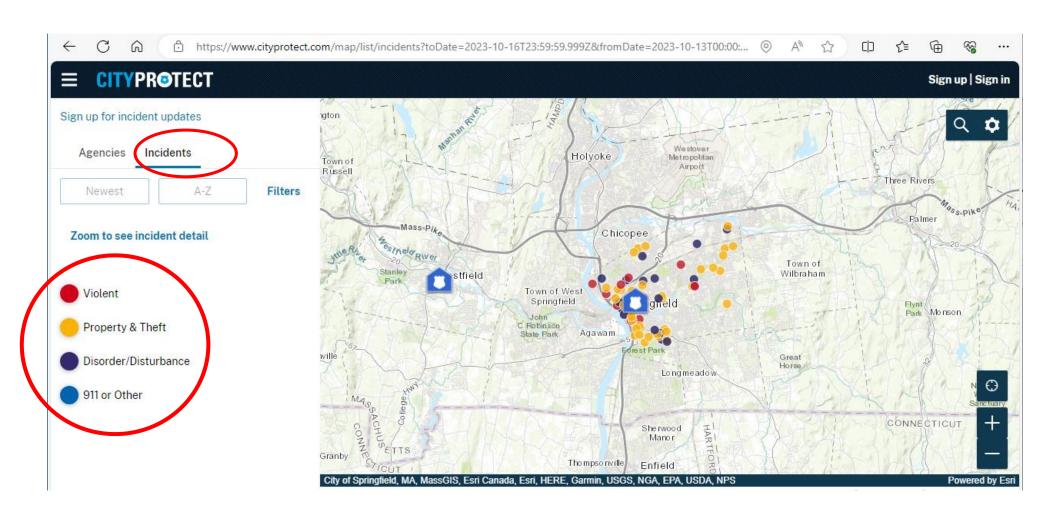
View Crime Map: From the Items Listed, Choose *Springfield Police Department*



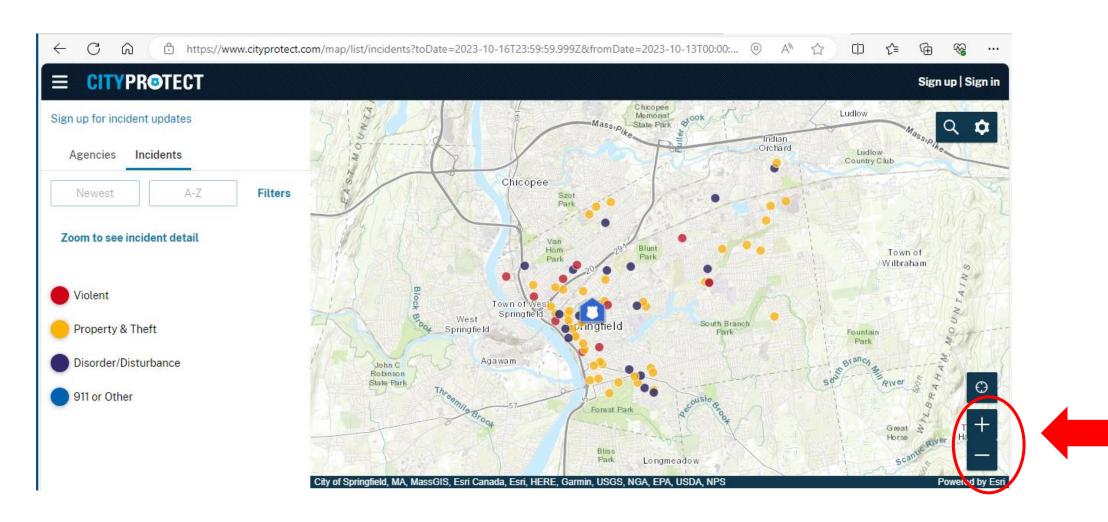
View Crime Map: With Springfield Police Department MA displayed, Select Incidents



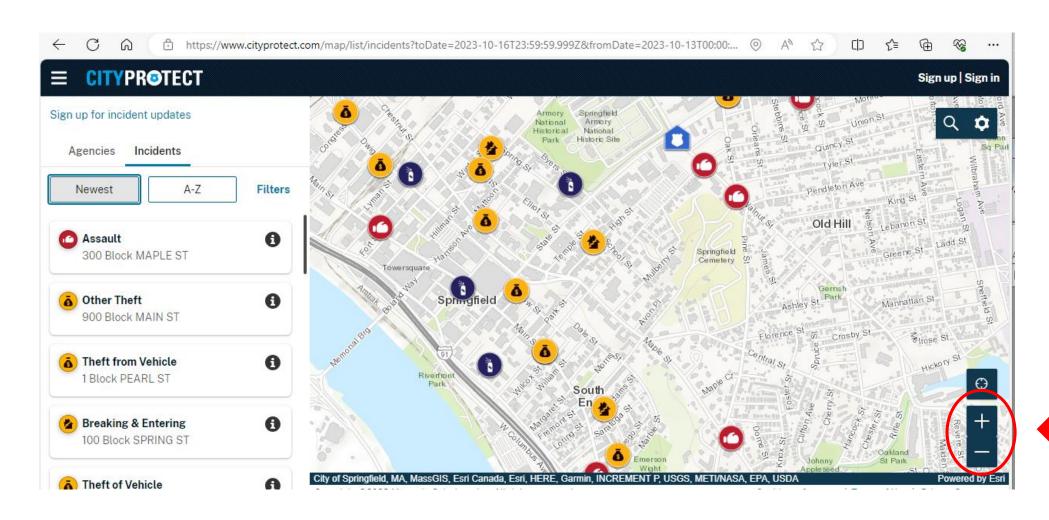
View Crime Map: Incident Crime Category Symbols are Displayed on the Left



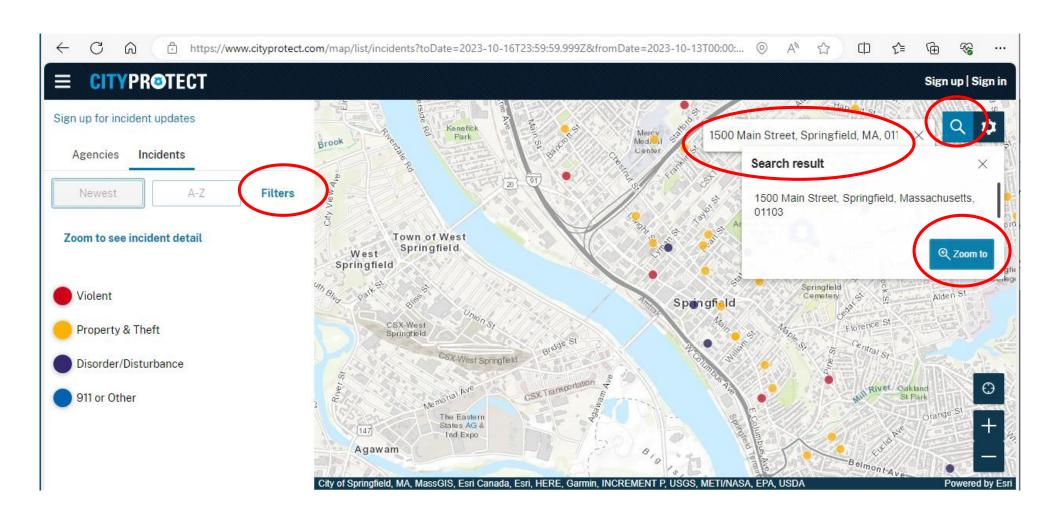
View Crime Map: Select the Plus + Symbol to Zoom in



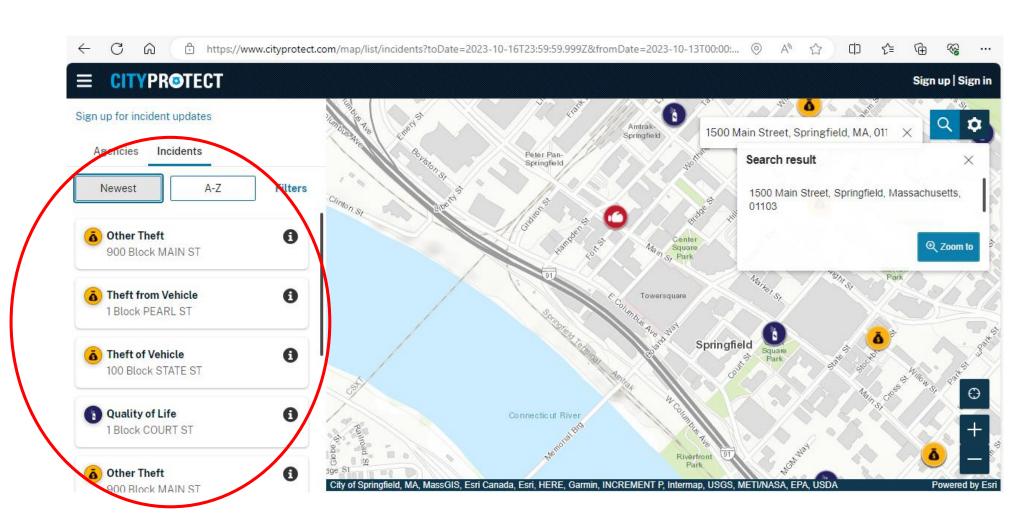
Zoom in on the Map to Reveal More Information about Specific Crime Incidents



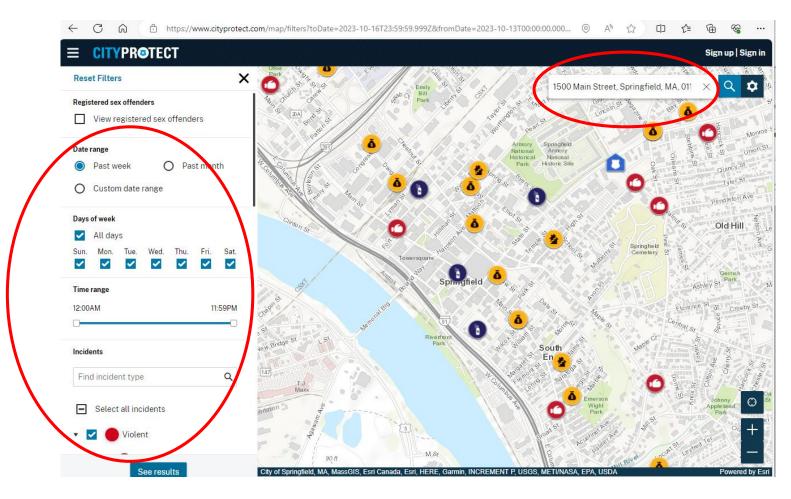
Select the Magnifying Glass Search icon, Enter a Specific Address, and then Select *Zoom to*



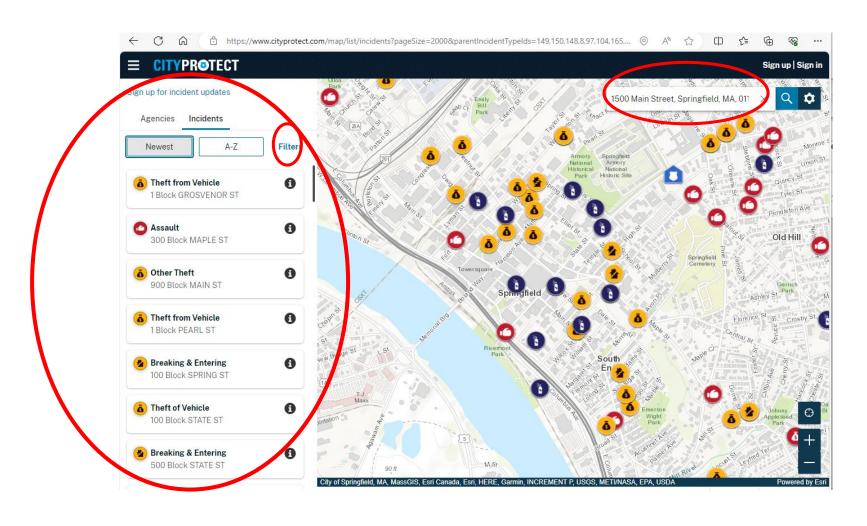
After Zooming In, More Specific Incident Information is Displayed



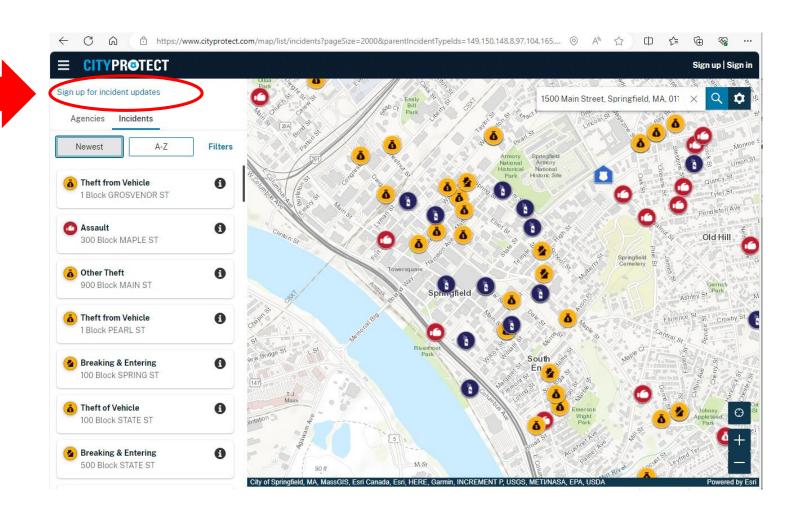
Select Filters, and specify the *Past week*; or Specify a Custom Date Range, Days of the week, Time Range, and Incident type, for the Previously Specified Area



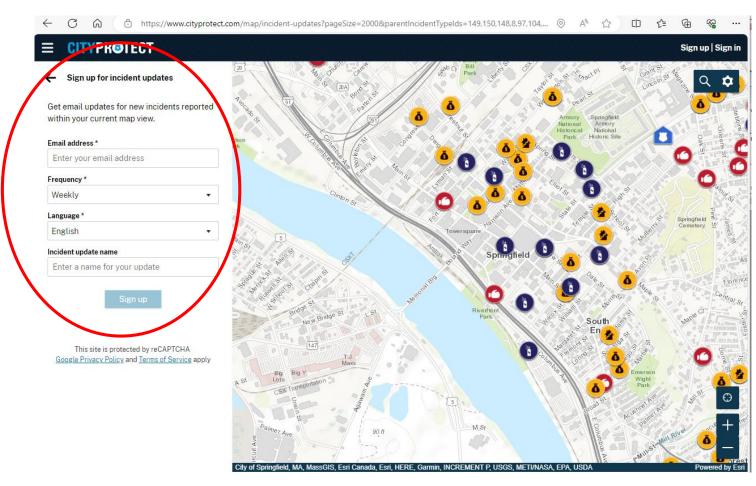
The Results Map for *Incidents in the Past Week,* for the Area Around 1500 Main Street



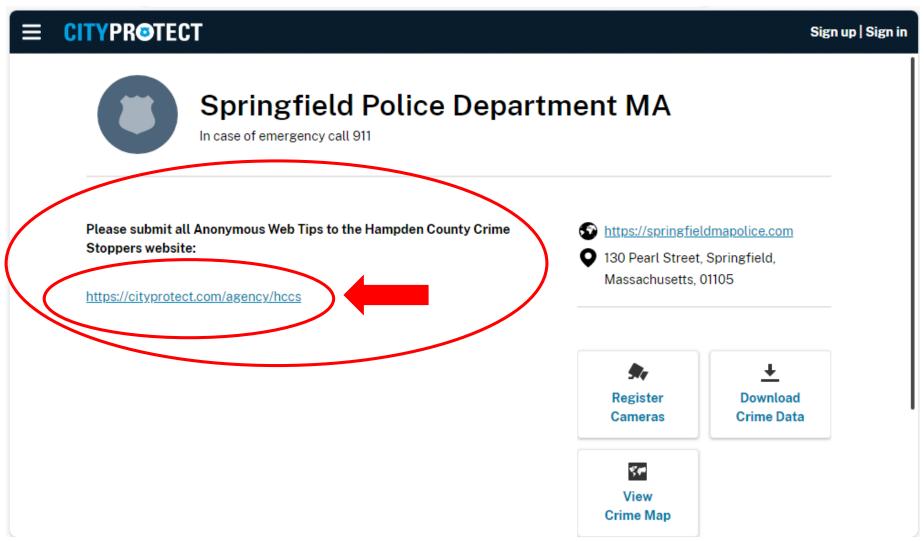
Section Four: Sign up for Incident Updates



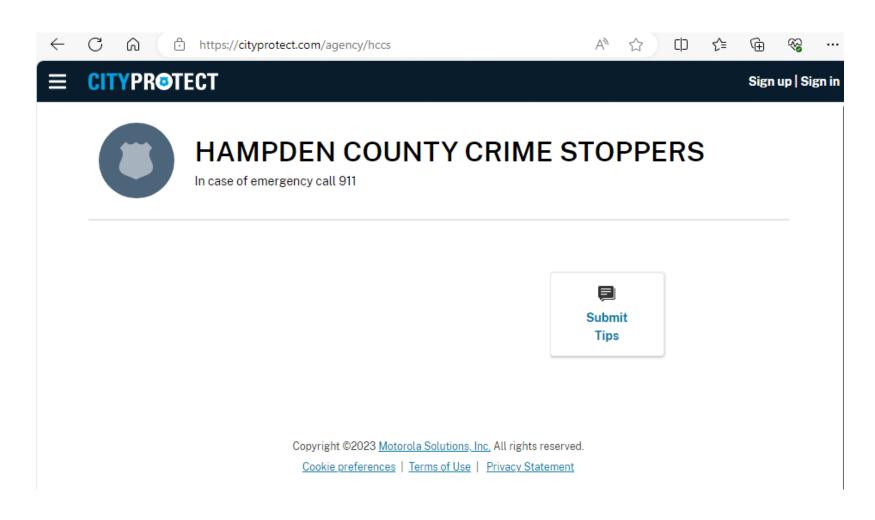
Sign up for Incident Updates: Enter Your Email address and Specify a Frequency, such as Daily, Weekly, or Monthly



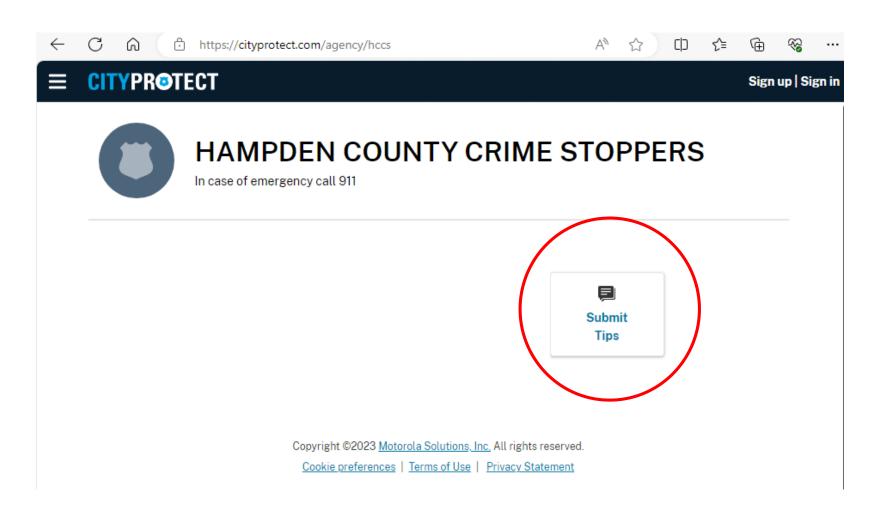
Section Five: Submit an Anonymous Tip From <u>CityProtect.com/agency/SpringfieldMa</u> Follow the Link to <u>CityProtect.com/agency/hccs</u>



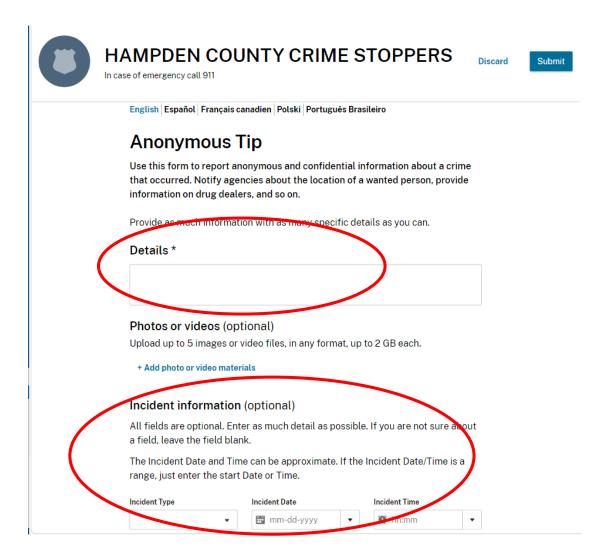
Hampden County Crime Stoppers – Staffed by Sheriff's Office <u>CityProtect.com/agency/hccs</u>



Submit Anonymous Tips at Hampden County Crime Stoppers CityProtect.com/agency/hccs



Submit an Anonymous Tip: Fill in the Online Form (screen 1 of 2) Enter *Details* (required) and Incident information (optional)



Submit an Anonymous Tip Fill in the Online Form (screen 2 of 2)



After Submitting Your Anonymous Tip, You Will Immediately Receive a Report ID and an Access Code

HAMPDEN COUNTY CRIME STOPPERS

In case of emergency call 911

Thank You!

Your anonymous tip has been submitted.

Report ID

tipsoft_288_L45xxxyyz

Access code

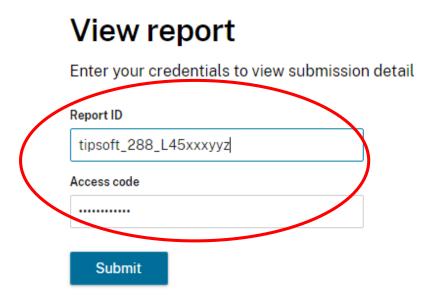
o5Y9sxxxzzz

Copy ID and access code

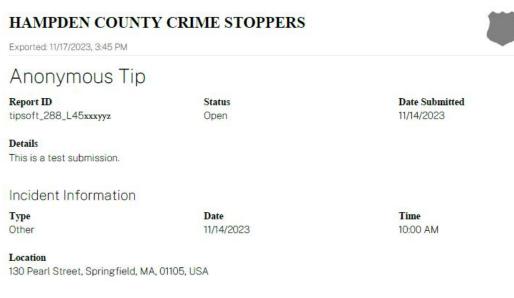
Save as PDF

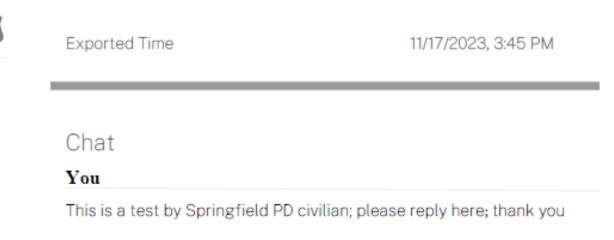
To View Your Tip Submission Report

Visit https://cityprotect.com/forms/sdh.state.ma.us/view-incident
Enter your Report ID and Access Code



Tip Submission Report (Shown here in two columns)







HAMPDEN COUNTY CRIME STOPPERS

Received

End Return to first slide